

# **Process the Employee Assistance Program (EAP)**

#### Introduction

The **topic of resilience** and the **EAP** are introduced to employees and managers in the **organization** with several **keynote speeches** (online). Afterwards, access to the online resilience screening for employees is activated.

# **Stress and Resilience Inventory**

Using an **online resilience screening** with questionnaires (approx. 10-15 min) employees of participating organizations can determine their resilience and mental health and receive personalized and anonymous feedback in the form of a traffic light system.

#### **Recommendation for action**

Based on the values determined, the participants receive their personal profile **immediately** and in **coded form** which uses a traffic light system to show their current stress levels and resilience. In addition, they receive **personalized recommendations** on how they can strengthen their mental health. All employees are assured that the results will be treated with **absolute confidentiality** and will NOT be reported back to the employer. Participants also receive access to our **exclusive resilience screening homepage** with practical information on resilience and stress management and everyday training exercises to cope better with challenges and stay healthy in the long term.

#### **Initial Consultation**

Participants also have the opportunity to receive **needs-oriented** and **confidential** coaching and advice from resilience experts at the LIR to determine the initial situation and define the next steps in an consultation.

## Access to the offers of the LIR

The health services are put together individually according to the *Stepped Care Principle* so that the most effective and resource-saving intervention to strengthen mental health and resilience is offered first.

The following LIR **prevention and health services** are available:



#### Lectures

Expert lectures on topics related to resilience, stress and health.



## Coaching

Strengthening resilience and the ability to cope with stress in an individual setting with psychological counselors.



#### Training

Strengthening resilience in small groups of 4-8 people (also available as a compact course on the weekend).